



Business Process Management

Course Outline



Program Overview

Business process management (BPM) is a systematic approach to making an organization's workflow more effective, more efficient and more capable of adapting to an ever-changing environment. Its basic goal is to reduce human error and miscommunication, enable its process to focus on stakeholders on the requirements of their roles.

2-day course provides an introduction to business process management and learn how it can help optimize the company's current systems to effectively comply with the business requirements, which serves as its first step to going beyond targets.

Duration

2- Day Program

Learning Objectives

At the end of this training, participants will be able to:

- Understand the concepts of business process management and its importance to the business
- Internalize the basic phases of BPM lifecycle and the key steps
- Appreciate the available tools and techniques associated with process improvement and how it can manage and improve the company's process (e.g. Six Sigma, BPMN)
- Enable participants to initiate process improvement initiatives

Program Structure and Outline

This course is a combination of instructor-led lectures and group activities.

- About Business Process Management
 - Fundamentals and concepts
 - Changes in BPM
 - Classification of business processes
 - Architectures and Methodologies
- The BPM Lifecycle
 - Design
 - Modeling
 - Execution
 - Monitoring
 - Optimization
- BPM suites and Practice
 - BPM technology
 - Internet of Things
 - Lean and Six Sigma
- Summary and roll-out discussions



Why Choose SAS Management Inc.

We Deliver Results

SAS Management Inc. has consistently proven its capability to deliver and exceed our clients' expectations. We are the only PEOPLECERT® Accredited Training Organization (ATO) in the Philippines. Our pool of consultants and trainers are seasoned industry veterans who have above average qualifications and certifications such as Business Management, Process Improvement, and Organizational Development Programs.

We Create Value

SAS Management Inc. believes in ensuring that our services meet the intended needs of our clients. To us, it is more than just providing training and consulting but rather ensuring that these are the things that our clients really need. This is why SAS Management Inc. is probably the only training provider that does a thorough needs assessment prior to providing a proposal. Our goal for every proposal is to CREATE VALUE for your organization.

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